

Stakeholder engagement activities

Operating in 69 countries with different socio-economic contexts, the understanding of stakeholders' points of view and expectations as well as the inclusion and sharing of choices are for Eni fundamental elements for the creation of long-term value by building relationships based on mutual trust, transparency and integrity. Since 2018, the understanding of local contexts and the management of stakeholder expectations on sustainability issues have been supported by the use of the company's IT platform called "Stakeholder Management System" (SMS) that "maps" stakeholders according to their relevance and their disposition towards the company's activities, in the countries and territories where it operates. In addition, SMS tracks relationships with stakeholders including requests, grievances and response actions undertaken, and supports the traceability required by internal anti-corruption regulatory tools on relationships with relevant parties. In this way, the system allows to understand the main issues relevant to stakeholders and the potential impacts on Human Rights, also identifying the possible presence of vulnerable groups and areas listed cultural and/or natural interest sites by UNESCO (World Heritage Sites, WHS). The system is used for activities and new projects in all Eni business lines, monitoring relations with about 4.800 stakeholders (+20% compared to 2020).

STAKEHOLDER CATEGORIES	MAIN STAKEHOLDER ENGAGEMENT ACTIVITIES DURING THE YEAR
PEOPLE AND NATIONAL AND INTERNATIONAL UNIONS	<ul style="list-style-type: none"> ▶ Professional and training paths on emerging skills related to business strategies and expansion of skills mapping. ▶ Training initiatives to support inclusion and recognition of the value of all kinds of diversity and international initiatives supporting team building and innovation.
FINANCIAL COMMUNITY	<ul style="list-style-type: none"> ▶ Capital Markets Day (strategic plan 2021-24 and long term plan to 2050) and virtual Road-Show in major financial centers and Capital Markets Day for Plenitude presentation. ▶ Road-Shows with investors and proxy advisors on executive compensation 2021.
LOCAL COMMUNITIES AND COMMUNITY BASED ORGANIZATIONS	<ul style="list-style-type: none"> ▶ Mapping of over 770 local communities (including indigenous ones) in the host countries and definition of local engagement initiatives. ▶ Consultations of local authorities and communities for new exploratory activities and/or for the development of new projects, as well as for the planning and management of local development projects.
CONTRACTORS, SUPPLIERS AND COMMERCIAL PARTNERS	<ul style="list-style-type: none"> ▶ Involvement of suppliers in the energy transition path through 15 thematic workshops and participation in conferences and events. ▶ Development and launch of Open-es, the platform open to all for the sustainable development of companies through training and engagement initiatives (measurement of CO2 and drafting of the sustainability report).
CUSTOMERS AND CONSUMERS	<ul style="list-style-type: none"> ▶ Meetings and workshops with Presidents, General Secretaries and Energy Managers of national and local Consumer Associations (AdC) on topics such as sustainability, circular economy, remediation, environmental restoration, energy transition, energy saving, customer service and new business initiatives.
DOMESTIC, EUROPEAN AND INTERNATIONAL INSTITUTIONS	<ul style="list-style-type: none"> ▶ Meetings and working tables with political and institutional representatives and local, national, European and international organizations on energy, climate, energy transition, environment, sustainable development, research and innovation, digitalization and the circular economy. ▶ Participation in discussions on energy and environmental issues promoted by the Italian Government and Parliament, the European institutions, international bodies and foreign national institutions.
UNIVERSITIES AND RESEARCH CENTRES	<ul style="list-style-type: none"> ▶ Meetings with universities, Research centres and public bodies, consortia and third-party companies with which Eni collaborates for the development of innovative technologies. ▶ Agreements and collaborations with the Polytechnic of Milan and Turin, University of Bologna, Naples (Federico II), Pavia, Padua, Milan Bicocca, MIT, CNR, INSTM, ENEA, RSE and INGV^(a). ▶ Collaborations with a) University of Basilicata to support the Master Geoscience for Energy Transitions b) Enna Kore University for business training contributions for academic courses.
VOLUNTARY ADVOCACY AND CATEGORY ORGANIZATIONS AND INDUSTRY ASSOCIATIONS	<ul style="list-style-type: none"> ▶ Membership and participation in OGCI, IPIECA, WBCSD, UN GLOBAL COMPACT, EITI^(b); collaboration with IHRB^(c) and other international human rights institutions. ▶ Conferences, debates, events and training initiatives on sustainability issues (energy, circular economy, remediation, corporate social responsibility); implementation of guidelines and sharing of best practices. ▶ Meetings with associations and participation in working groups on strategic issues, monitoring any legislative developments.
ORGANIZATIONS FOR COOPERATION AND DEVELOPMENT	<ul style="list-style-type: none"> ▶ Consolidation, through collaboration/partnership agreements, of the development activities carried out together with international organizations. Agreements developed with United Nations Development Programme – UNDP, United Nations Industrial Development Organization – UNIDO, World Bank.

(a) Massachusetts Institute of Technology; National Research Council; National Inter-University Consortium for Material Science and Technology; National Agency for New Technologies, Energy and Sustainable Economic Development; Research on the Energy System; National Institute of Geophysics and Volcanology.

